# Safety Recall 23V-xyz Side Air Bag – Rear Seats Model Year 2023 BMW 2 Series Coupe, M2 Issue Date: 01/26/2023

#### **Q1.** Which BMW Group models in the US are potentially affected by this Safety Recall? Model Year 2023 BMW 2 Series Coupe and M2 models in the US are potentially affected.

## Q2. What is the specific issue?

The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may break. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury.

# Q3. Why are other models / vehicles not included in this Safety Recall?

Other models / vehicles have a side air bag cover that was produced to specifications by the supplier.

#### Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit <u>bmwusa.com/recall</u>. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

# Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

## Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at <u>bmwusa.com/dealer</u>.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <u>www.bmwusa.com/myBMW</u>. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit <u>bmwusa.com/recall</u> and click on "Manage recall notices and contact information".

#### Q7. How will my vehicle be remedied?

The side air bag cover panel will be replaced for <u>free</u> and should take about one hour.

#### Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit <u>bmwusa.com/recall</u>.