

February 2012 Technical Service

This Service Information bulletin supersedes SI B65 12 11 dated July 2011.

NEW designates changes to this revision

SUBJECT

Replacement HiFi Amplifier Is Not Recognized by ISTA and ISTA/P

MODEL

All produced between 09/2005 and 08/2010 with option 676 (HiFi Loudspeaker System)

SITUATION

The replacement HiFi amplifier is not recognized by the diagnosis tool ISTA (Integrated Service Technical Application) and the part number is not accepted by the programming and coding tool ISTA/P (Integrated Service Technical Application Programming).

This new-style HiFi amplifier:

- Is no longer displayed in the control unit list;
- Cannot be diagnosed; and
- Cannot be programmed or coded.

CAUSE

This new-style HiFi amplifier (introduced into series production in 09/2010) no longer has a bus connection for diagnosis, programming and coding.

NEW INFORMATION

When installing the new style HiFi amplifier (replacement part), the following conversion must be performed in ISTA/P:

Conversion replacement HiFi loudspeaker system

Note: This conversion option is only available in ISTA/P prior to the first new style HiFi amplifier installation in the affected vehicle.

WARRANTY INFORMATION HiFi amplifier

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty, as applicable.

This Service Information bulletin provides technical, diagnostic and/or repair process information.

If an eligible warranty claim results that includes this process, it should be submitted by following the regular claim procedures that apply.

Claim work that results from performing ISTA diagnostics and the related test plans and repairs with the applicable defect code and labor operations listed in KSD2.

Conversion

The conversion is an embedded part of the programming/encoding procedure that is required after a HiFi amplifier replacement, and therefore it can not be claimed separately.

If the other control module fails to program correctly or initialization is required, work through the Measures Plan and/or Final Report. Claim this additional work under the defect code that applies to the ISTA diagnosis and repair, as applicable. Refer to KSD2 for the labor operation codes and labor allowances.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claim submission and archiving requirements for claims, as applicable.

```
[ Copyright © 2012 BMW of North America, LLC ]
```