

Performance

www.performanceautomail.com



1810 Durham-Chapel Hill Blvd.
Chapel Hill, NC 27514
919-942-3191
Mail P.O. Box 2287 Chapel Hill, NC 27515

Handrick
CELL: 919-428-5573

CUSTOMER NO. 88393	CHARLES WILSON	867 TAG NO 5680	INVOICE DATE 06/15/13	BMCST 174932
ROGER DIAZ	LABOR RATE	LICENSE NO.	MSLAGE 80,221	WHITE/
	YEAR / MAKE / MODEL	SERIES / 4DR SDN 335D RWD	DELIVERY DATE 02/11/11	DELIVERY MILES
	VEHICLE NO.		26338	11/01/10
	F.T.E. NO.	P.O. NO.	06/15/13	
RES. PHONE	BUSINESS PHONE	COMMENTS	MO: 80226	

JOB# 1 CHARGES				
LABOR				
# 1 00BMZ27POINT	BMW 27 POINT INSPECT	TECH(S):880 0.00		
	27 POINT INSPECTION			
	27 POINT INSPECTION			
	PERFORMED 27 POINT INSPECTION			
JOB# 1 TOTALS				
	JOB# 1 JOURNAL PREFIX BMCST	JOB# 1 TOTAL 0.00		
JOB# 2 CHARGES				
LABOR				
# 2 11BMZCEL	CHECK ENGINE LIGHT	TECH(S):880 128.95		
	CUSTOMER STATES: AMBER SES DASH			
	CUSTOMER DOES HAVE BMW ESC WARRANTY			
	SI B13 07 10 IN ACCORDING TO COMPLAINT			
	WOULD NEED PROGRAMMING OF THE DDE			
JOB# 2 TOTALS				
	JOB# 2 JOURNAL PREFIX BMCST	JOB# 2 TOTAL 128.95		
JOB# 3 CHARGES				
LABOR				
# 3 11BMZ	ENGINE	TECH(S):880 0.00		
	CUST STATES CHECK SQUEALING NOISE ON COLD START WHEN TURNING			
	A/C ON. CUSTOMER DOES HAVE BMW ESC WARRANTY....			
	SI B64 08 11 IN ACCORDING TO COMPLAINT			
	QUOTED NEW A/C BELT			
JOB# 3 TOTALS				
	JOB# 3 JOURNAL PREFIX BMCST	JOB# 3 TOTAL 0.00		
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SERVICE CHARGE		11.61
TOTAL - MISC				11.61
ESTIMATE				
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING				
ORIGINAL ESTIMATE OF \$150.00 (+TAX)				
COMMENTS				
Web Appointment created 2013-06-12 11:55:00pm taken by ROGER DIAZ C				
CUSTOMER STATES: NEED INSPECTION LIGHT RESET AND SERVICE LIGHT RESET				

Service Charge. The Service Charge defrays Dealer's overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling. The Service Charge may include Dealer profit. Not all transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge is not a government-required fee.

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing this form, you give this Dealership **PERMISSION** to contact you (*either personally, via text messages or with prerecorded telemarketing messages*) at the telephone numbers (which may include *wireless phone numbers*), fax number and/or e-mail address listed. This **AUTHORIZATION** allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

Please do not contact me as provided above.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof**, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

In File, to File and from AS, Customer, Insurance, CDS/BREXID, 10/12/12

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ORDER NO. 88393	CHARLES WILSON	867 TAG NO. 5680	INVOICE DATE 06/15/13	STOCK NO. BMC5174932
ROGER DIAZ	LABOR RATE	LICENSE NO.	RELEASE 80,221	WHITE/
	11/BMW/3	SERIES/4DR SDN 335D RWD	DELIVERY DATE 02/11/11	DELIVERY MILES
	VEHICLE ID NO.	26338	DEALER NO.	11/01/10
	R.T.E. NO.	R.O. NO.	R.O. DATE 06/15/13	
RESIDENT PHONE	BUSINESS PHONE	COMMENTS	MO: 80226	

TOTALS		TOTAL LABOR....	128.95
*****		TOTAL PARTS....	0.00
* [] CASH [] CHECK CK NO. []	*	TOTAL SUBLET....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	*	TOTAL G.O.G....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	*	TOTAL MISC CHG.	11.61
* PAYMENT ACCEPTED BY []	*	TOTAL MISC DISC	0.00
* DATE []	*	TOTAL TAX.....	0.88
*****		TOTAL INVOICE \$	141.44

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

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PAGE 2 OF 2 CUSTOMER COPY [END OF INVOICE] 09:54am



BMW Extended Vehicle Protection

Provider/Obligor BMW of North America, LLC		Plan Gold		Contract Number 0049302	
Contract Holder(Last Name) DIAZ		First Name ROGER		MI	Telephone Number (919) 989-5199
Address [REDACTED]		City [REDACTED]		State NC	Zip 27705-6125
Contract Purchase Date 07/27/2012		Year 2011	Make BMW Passenger Cars	Model 335d Sedan	
VIN [REDACTED]		Original In-service date 02/11/2011		Vehicle Purchase Price* \$65,000.00	
Contract Purchase Price \$2,737.00		Deductible/Service Fee \$50.00		Odometer Reading 49,410	

Plan Coverage Expires	
Expiration Date: 02/11/2016	Expiration Odometer Mileage: 100,000

Center Name Crown BMW		Center Number 21607		Telephone Number (336) 323-3900	
Center Address 3902 W Wendover Ave	City Greensboro	State NC	Zip 27407-1903		
Lien Holder		Address/City/State/Zip		Telephone Number	

Other Provisions
 No Payment for repairs will be made without prior authorization from the PROVIDER/OBLIGOR. To obtain prior authorization take YOUR VEHICLE to a BMW REPAIR FACILITY before any work is performed. Purchase of this contract is not required to obtain financing or to register a motor vehicle.

Contract Holder's Name(Please Print) <i>ROGER DIAZ</i>		Center Authorized Name(Please Print) <i>Fredenda G Collymore</i>	
Contract Holder's Signature <i>[Signature]</i>	Date <i>7/27/12</i>	Center Authorized Signature <i>[Signature]</i>	Date <i>7/27/12</i>

Provider/Obligor Signature <i>[Signature]</i>	Date
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* The "Vehicle Purchase Price" is defined as the actual purchase price of the vehicle when the contract was purchased simultaneously with the vehicle; or as the current retail book value as expressed in either "Blue Book" or the N.A.D.A. Used Car Guide, when the contract was purchased subsequent to the purchase of the vehicle.